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TROUTMAN PEPPER HAMILTON SANDERS LLP THREE EMBARCADERO CENTER, SUITE 800

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TO THE CLERK OF THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF CALIFORNIA AND TO PLAINTIFF MEGAN RUSH AND HER ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE that Defendant Wholesale Screening Solutions, LLC ("WSS")¹ hereby removes the above-entitled action, Case No. CGC-20-585331 from the Superior Court of the State of California, County of San Francisco, to the U.S. District Court for the Northern District of California. This Removal is based on 28 U.S.C. §§ 1331, 1441(a) and 1446. This Notice is based upon the original jurisdiction of this Court over the parties under 28 U.S.C. § 1331 and the existence of a federal question herein. In support of its Notice of Removal, WSS states as follows:

PLEADINGS, PROCESSES, AND ORDERS

- 1. On July 8, 2020, Plaintiff Megan Rush ("Plaintiff") filed a purported Class Action Complaint against Defendant Checkr, Inc. ("Checkr") and WSS (collectively, WSS and Checkr are referred to as "Defendants") in the Superior Court of California, County of San Francisco, entitled Megan Rush v. Checkr, Inc., Case No. CGC-20-585331. On or about September 8, 2020, Plaintiff filed a First Amended Complaint ("FAC") against the same Defendants and similar, putative class action allegations.
- 2. Plaintiff's FAC alleges four causes of action under the Fair Credit Reporting Act, 15 U.S.C. § 1681, et seq. ("FCRA") against Defendants. Specifically, Plaintiff asserts claims under Sections 1681e(b), 1681k(a)(2) and 1681i.
- 3. Pursuant to 28 U.S.C. § 1446(a), all process, pleadings, notices, and orders served upon Defendants in this action are attached as **Exhibit A**.
- 4. On January 22, 2021, Plaintiff dismissed Checkr with prejudice from this matter. A copy of the dismissal is included with Exhibit A.

TIMELINESS OF REMOVAL

5. On January 7, 2021, Plaintiff purported to serve WSS with a copy of the FAC.

¹ Plaintiff's Complaint incorrectly names WSS as "Wholesale Screening, Inc."

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6. This Notice of Removal is timely as it is being filed within thirty (30) days after purported service of the Summons and Complaint. 28 U.S.C. § 1446(b); Fed. Rule Civ. Proc. 6(a)(1)(C); see also Murphy Bros., Inc. v. Michetti Pipe Stringing, Inc., 526 U.S. 344, 354-56 (1999) (30-day deadline to remove commences upon service of the summons and complaint).

BASIS FOR REMOVAL

JURISDICTION

- 7. 28 U.S.C. § 1331 provides that "the district courts shall have original jurisdiction of all civil actions arising under the Constitution, laws, or treaties of the United States."
- 8. Pursuant to 28 U.S.C. § 1331, this Court has original jurisdiction over the instant action based on federal question jurisdiction in that Plaintiff's FAC asserts claims under the FCRA, 15 U.S.C. § 1681 et seq., a federal statute.
- 9. Removal of this action is proper under 28 U.S.C. § 1441(a), which provides, in pertinent part, that "any civil action brought in a State court of which the district courts of the United States have original jurisdiction, may be removed by the defendant or the defendants, to the district court of the United States for the district and division embracing the place where such action is pending."
- 10. Specifically, Plaintiff asserts four claims in her FAC. Her first claim is brought under Section 1681e(b) of the FCRA against Checkr. (Exhibit A, FAC, ¶¶ 42-49.) Her second claim is brought under Section 1681k(a)(2) of the FCRA against Checkr. (*Id.* At ¶¶ 50-57.) Her third claim is brought under Section 1681i of the FCRA against Checkr. (*Id.* At ¶¶ 58-63.) Her fourth claim is brought under Section 1681k(a)(2) of the FCRA against WSS. (Id. At ¶¶ 58-63.) In light of Plaintiff's dismissal of Checkr, the only remaining claim in the FAC is the fourth cause of action against WSS under Section 1681k(a)(2).
- Federal question jurisdiction exists over this action because the allegations 11. asserted by Plaintiff in the FAC involve questions that will require resolution of significant, disputed issues arising under federal law. This case qualifies for federal question jurisdiction and is removable because Plaintiff's FAC alleges claims under, and requires a ruling on, the FCRA.
 - 12. In addition to satisfying the requirements of federal question jurisdiction, WSS has

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met all other requirements for removal. Checkr is no longer a party to the litigation, thus its consent to the removal is not required.

VENUE

13. Venue lies in the U.S. District Court for the Northern District of California pursuant to 28 U.S.C. §§ 84(a), 1391, 1441(a) and 1446(a). This action was originally brought in the Superior Court of the State of California, County of San Francisco, and thus should be removed to the San Francisco or Oakland Division of this Court per Civil Local Rules 3-2(c) and (d).

SERVICE OF NOTICE OF REMOVAL ON STATE COURT

14. A true and correct copy of this Notice of Removal will be promptly served on Plaintiff and filed with the Clerk of the Superior Court of the State of California in and for the County of San Francisco as required under 28 U.S.C. § 1446(d).

RESERVATION OF RIGHTS

15. By filing this Notice of Removal, WSS does not concede nor waive any defense or motion relating to this action, including (but not limited to) that (i) Plaintiff has agreed to arbitrate the claim asserted in the Complaint on an individual basis; and (ii) Plaintiff lacks standing to bring this action. WSS reserves all defenses relating to the Court's jurisdiction and the justiciability of this action.

WHEREFORE, Wholesale Screening Solutions, LLC respectfully requests that this civil action be removed from the Superior Court of California, County of San Francisco, to the United States District Court for the Northern District of California, San Francisco or Oakland Division.

Dated: February 5, 2021 TROUTMAN PEPPER HAMILTON SANDERS LLP

> By: /s/ Ryan A. Lewis RYAN A. LEWIS Attorneys for Defendant Wholesale Screening Solutions, LLC

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CERTIFICATION AND CERTIFICATE OF SERVICE

I hereby certify that on the 5th day of February 2021, I caused the foregoing to be electronically filed with the Clerk of the Court using the CM/ECF and a copy of the foregoing was served via email and overnight mail on the following counsel:

Devin H. Fok DHF Law 16 N. Marengo Ave. Suite 403 Pasadena, CA 91101 Phone: (888) 651-6411 Email: devin@devinfoklaw.com

Attorneys for Plaintiff MEGAN RUSH

TROUTMAN PEPPER HAMILTON SANDERS LLP

By: /s/ Ryan A. Lewis

RYAN A. LEWIS Attorneys for Defendant WHOLESALE SCREENING SOLUTIONS, LLC Case 3:21-cv-00915-WHO Document 1 Filed 02/05/21 Page 6 of 58

Exhibit A

Case 3:21-cv-00915-WHO Document 1 Filed 02/05/21 Page 7 of 58 ND 2MMMONS IZZING Devin Fok (SBN #256599) 1 devin@devinfoklaw.com SUPERIOR COURT COUNTY OF SAN FRANCISCO DHF Law, PC 2 16 North Marengo Avenue 3 Suite 403 JUL 0 8 2020 Pasadena, CA 91101 4 CLERK OF THE COURT Ph: (888) 651-6411 5 Fax: (818) 484-2023 ANGELICA SUNGA 6 Attorneys for Plaintiff 7 8 SUPERIOR COURT OF CALIFORNIA 9 **COUNTY OF SAN FRANCISCO** 10 MEGAN RUSH, individually, CASE NO.: CGC-20-585331 11 Plaintiff(s), 12 VS. COMPLAINT FOR DAMAGES 13 14 CHECKR, INC.; and DOES 1-10 JURY TRIAL DEMANDED inclusive, 15 Defendants. 16 17 18 19 20 21 22 Plaintiff MEGAN RUSH (hereafter "Plaintiff") files Complaint against 23 Defendants CHECKR, INC., a foreign corporation doing business in 24 and DOES 1-10 inclusive (hereinafter collectively California: 25 "Defendants"), and alleges as follows: 26 //27 // 28 COMPLAINT FOR DAMAGES

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NATURE OF THE ACTION

- 1. This is an action arising out of an erroneous background check report issued by Defendant causing Plaintiff to lose her employment opportunity.
- 2. On or about May 23, 2020, Defendant furnished an employment background check report to Plaintiff's prospective employer.
- The report disclosed a May 7, 2019 misdemeanor theft charge 3. stating that Plaintiff has a warrant for her arrest.
- In fact, the warrant was recalled on November 12, 2019 and the 4. case was dismissed on the same date.
 - 5. Plaintiff was never prosecuted for the crime.
- 6. In furnishing its reports, Defendant never obtained criminal history information directly from the courthouse. Rather, it purchased the information second-hand from a criminal records wholesaler called Whole Sale Screening Solutions ("WSS").
- WSS' records appear to be incomplete and outdated by at least 6 7. months.
- Moreover, WSS' own records disclosed that the warrant was not 8. active.
- Nevertheless, this was never communicated on Defendant's 9. report and that any employer reviewing the report can be misled into believing that there is an active warrant out for Plaintiff's arrest.
- More egregiously, Checkr ignored Plaintiff's dispute and never issued an updated report. To date, Plaintiff has never been hired her by prospective employer.
- Under the Fair Credit Reporting Act ("FCRA" 15 USC §1681 et 11. seq.) §1681e(b), Defendant was required to use reasonable procedures to ensure the maximum possible accuracy of the information reported. Simply

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purchasing second-hand criminal history information which had been outdated by more than 6 months is a clear violation of this statute.

- In addition, when disclosing criminal records for employment purposes, a background check company is further required to use strict procedures to ensure that the reported information is complete and up to date.
- 13. The background check report which fails to disclose the current disposition of "dismissed" is not complete and not up-to-date.
- Accordingly, Plaintiff seeks recovery for her actual damages, 14. including loss of earnings, emotional distress, and damage to her reputation. Moreover, Plaintiff seeks statutory penalties, punitive damages, as well as attorney's fees and costs.

THE PARTIES

- 15. Plaintiff is a resident of the County of Mecklenburg County, Charlotte, North Carolina.
- 16. Defendant Checkr, Inc. is a Delaware Corporation with its principal of place in San Francisco, California.
- Plaintiff is ignorant of the Defendants sued herein as DOES 1-10, 17. inclusive, and therefore sues those Defendants by such capacities when such information is ascertained.
- Plaintiff is informed and believes and thereon alleges that each of the Doe Defendants is responsible in some manner for the occurrences herein alleged and that Plaintiff's damages as herein alleged were proximately caused by such occurrences.
- Plaintiff is informed and believes and thereon alleges that, at all times herein mentioned, Defendants DOES 1-10, were agents of each other and of the named Defendants and in doing the things alleged in this complaint,

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were acting in the scope of such agency and with the permission and consent of Defendants.

FIRST CAUSE OF ACTION

(15 USC §1681e(b) against Defendant Checkr, Inc. and Does 1-10)

- 20. Plaintiff hereby incorporates by reference the allegations of each and every paragraph above.
- Defendant willfully and/or recklessly violated the above-21. referenced sections of the FCRA by disclosing erroneous information that it purchased second-hand from a criminal records wholesale.
- 22. Defendant's conduct was willful and/or reckless because it knew that its failure to consult the original source of the criminal history information is insufficient to ensure maximum possible accuracy of the criminal history information reported.
- 23. Moreover, Plaintiff is informed, and believes, and thereon alleges that Defendant exclusively purchases criminal history information from WSS for the relevant jurisdiction and that it knew, based on complaints of accuracy of prior consumers that the information sold by WSS was not accurate, complete, or up-to-date.
- Plaintiff is informed, and believes, and thereon alleges that 24. Defendant failed to sufficiently conduct audits, reviews, or quality control of the information it purchases from WSS despite numerous complaints.
- Accordingly, Defendant knew, or had reason to know that WSS' 25. records routinely produce erroneous information. Despite this knowledge, Defendant failed to utilize sufficient procedures to ensure the maximum possible accuracy of the information reported.

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26. Alternatively, Plaintiff alleges that Defendant's violations were negligent.

SECOND CAUSE OF ACTION

(15 USC §1681k(a)(2) against Defendant Checkr, Inc. and Does 1-10)

- 27. Plaintiff hereby incorporates by reference the allegations of each and every paragraph above.
- 28. Defendant willfully and/or recklessly violated the abovereferenced sections of the FCRA by disclosing erroneous information that it purchased second-hand from a criminal records wholesale.
- Defendant's conduct was willful and/or reckless because it knew 29. that its failure to consult the original source of the criminal history information is insufficient to ensure that the reported information is complete and up to date.
- 30. Moreover, Plaintiff is informed, and believes, and thereon alleges that Defendant exclusively purchases criminal history information from WSS for the relevant jurisdiction and that it knew, based on complaints of accuracy of prior consumers that the information sold by WSS was not accurate, complete, or up-to-date.
- Plaintiff is informed, and believes, and thereon alleges that 31. Defendant failed to sufficiently conduct audits, reviews, or quality control of the information it purchases from WSS despite numerous complaints.
- Accordingly, Defendant knew, or had reason to know that WSS' 32. records routinely produce erroneous information. Despite this knowledge, Defendant failed to utilize sufficient procedures to ensure that the reported information is complete and up to date.
- 33. Alternatively, Plaintiff alleges that Defendant's violations were negligent.

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THIRD CAUSE OF ACTION

(15 USC §1681i against Defendant Checkr, Inc. and Does 1-10)

- Plaintiff hereby incorporates by reference the allegations of each 34. and every paragraph above.
- Defendant willfully and/or recklessly violated the above-35. referenced sections of the FCRA by failing to conduct a reasonable investigation.
- To date, no updated report has ever been issued. Moreover, 36. Defendant has never provided notice regarding its determination of the merits of Plaintiff's dispute as required by the FCRA.
- Defendant willfully and/or recklessly ignored Plaintiff's dispute 37. knowing full well that it will result in the deprivation of Plaintiff's valuable employment opportunity.
- 38. Alternatively, Plaintiff alleges that Defendant's violations were negligent.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays for judgment against Defendants, and each of them, as follows:

- a. For a declaration that Defendants' practices violated the statutes as specified above;
- b. For statutory, compensatory, special, general, and punitive damages according to proof and as applicable against all Defendants;
- c. For interest upon such damages as permitted by law;

1 2	d. For an award of reasonable attorneys' fees provided by law under all applicable statutes;			
	e. For the costs of suit;			
3	f. For injunctive relief as applicable; and			
4	g. For such other orders of the Court and further relief as the Court			
5	deems just and proper.			
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7	DEMAND FOR JURY TRIAL			
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10	Plaintiff hereby request and demand a jury trial on all issues triable by			
11	jury.			
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13	DATED: July 6, 2020 DEVIN H. FOK ESQ.			
14	DHF LAW, P.C.			
15	Minimum Marie Control of the Control			
16	By:			
17	Devin H. Fok			
18	Attorney for Plaintiff			
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£ E	COMPLAINT FOR DAMAGES			

	HO Document 1 Filed 02/	05/21 Page 14 of 58
ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, S	HO Document 1 Filed 02/ Imber, and address):	FOR COURT USE ONLY
Devin H. Fok (SBN # 256599) DHF Lav		TOK GOOK! GSE ONE!
16 N. Marengo Ave., Suite 403		•
Pasadena, CA 91101		
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TELEPHONE NO.: (310) 430-9933	FAX NO. (Optional): (818) 484-2023	
	(010) 404-2023	SUPERIOR COURT
ATTORNEY FOR (Name): Megan Rush		COUNTY OF DAN EDANGINGS
SUPERIOR COURT OF CALIFORNIA, COUNTY O	E SANEDANCISCO	COUNTY OF SAN FRANCISCO
1	r san francisco	
STREET ADDRESS: 400 McAllister St.		JUL 0 8 2020
MAILING ADDRESS: 400 McAllister St.		
CITY AND ZIP CODE: San Francisco, CA 94102		CLEBK OF THE COURT
BRANCH NAME: Civic Center Courthouse		
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nems 1–6 de	low must be completed (see instructions of	on page z).
1. Check one box below for the case type the	at best describes this case.	
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<u> </u>		Provisionally Complex Civil Litigation
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Uninsured motorist (46)	Rule 3.740 collections (09)	Antitrust/Trade regulation (03)
· -		
Other PI/PD/WD (Personal Injury/Property	Other collections (09)	Construction defect (10)
Damage/Wrongful Death) Tort	Insurance coverage (18)	Mass tort (40)
Asbestos (04)		
	Other contract (37)	Securities litigation (28)
Product liability (24)	Real Property	Environmental/Toxic tort (30)
Medical malpractice (45)		Insurance coverage claims arising from the
	Eminent domain/Inverse	above listed provisionally complex case
Other PI/PD/WD (23)	condemnation (14)	types (41)
Non-PI/PD/WD (Other) Tort	Wrongful eviction (33)	
· · ·	· · · · · · · · · · · · · · · · · · ·	Enforcement of Judgment
Business tort/unfair business practice (07		Enforcement of judgment (20)
Civil rights (08)	Unlawful Detainer	Miscellaneous Civil Complaint
Defamation (13)	Commercial (31)	
		RICO (27)
Fraud (16)	Residential (32)	Other complaint (not specified above) (42)
Intellectual property (19)	Drugs (38)	
	Judicial Review	Miscellaneous Civil Petition
Professional negligence (25)		Partnership and corporate governance (21)
Other non-PI/PD/WD tort (35)	Asset forfeiture (05)	
Employment	Petition re: arbitration award (11)	Other petition (not specified above) (43)
	Writ of mandate (02)	
Wrongful termination (36)		
Other employment (15)	Other judicial review (39)	
	-1	
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INSTRUCTIONS ON HOW TO COMPLETE THE COVER

To Plaintiffs and Others Filing First Papers. If you are filing a first paper (for example, a complaint) in a civil case, you must complete and file, along with your first paper, the Civil Case Cover Sheet contained on page 1. This information will be used to compile statistics about the types and numbers of cases filed. You must complete items 1 through 6 on the sheet. In item 1, you must check one box for the case type that best describes the case. If the case fits both a general and a more specific type of case listed in item 1, check the more specific one. If the case has multiple causes of action, check the box that best indicates the primary cause of action. To assist you in completing the sheet, examples of the cases that belong under each case type in item 1 are provided below. A cover sheet must be filed only with your initial paper. Failure to file a cover sheet with the first paper filed in a civil case may subject a party, its counsel, or both to sanctions under rules 2.30 and 3.220 of the California Rules of Court.

To Parties in Rule 3.740 Collections Cases. A "collections case" under rule 3.740 is defined as an action for recovery of money owed in a sum stated to be certain that is not more than \$25,000, exclusive of interest and attorney's fees, arising from a transaction in which property, services, or money was acquired on credit. A collections case does not include an action seeking the following: (1) tort damages, (2) punitive damages, (3) recovery of real property, (4) recovery of personal property, or (5) a prejudgment writ of attachment. The identification of a case as a rule 3.740 collections case on this form means that it will be exempt from the general time-for-service requirements and case management rules, unless a defendant files a responsive pleading. A rule 3.740 collections case will be subject to the requirements for service and obtaining a judgment in rule 3.740.

To Parties in Complex Cases. In complex cases only, parties must also use the Civil Case Cover Sheet to designate whether the case is complex. If a plaintiff believes the case is complex under rule 3.400 of the California Rules of Court, this must be indicated by completing the appropriate boxes in items 1 and 2. If a plaintiff designates a case as complex, the cover sheet must be served with the complaint on all parties to the action. A defendant may file and serve no later than the time of its first appearance a joinder in the plaintiff's designation, a counter-designation that the case is not complex, or, if the plaintiff has made no designation, a designation that CASE TYPES AND EXAMPLES

the case is complex.

Auto Tort

Auto (22)-Personal Injury/Property Damage/Wrongful Death Uninsured Motorist (46) (if the case involves an uninsured motorist claim subject to arbitration, check this item instead of Auto)

Other PI/PD/WD (Personal Injury) Property Damage/Wrongful Death) Tort

Asbestos (04) Asbestos Property Damage Asbestos Personal Injury/

Wrongful Death Product Liability (not asbestos or toxic/environmental) (24)

Medical Malpractice (45)

Medical Malpractice

Physicians & Surgeons

Other Professional Health Care Malpractice

Other PI/PD/WD (23)

Premises Liability (e.g., slip and fall)

Intentional Bodily Injury/PD/WD

(e.g., assault, vandalism) Intentional Infliction of

Emotional Distress Negligent Infliction of

Emotional Distress Other PI/PD/WD

Non-PI/PD/WD (Other) Tort

Business Tort/Unfair Business

Practice (07)

Civil Rights (e.g., discrimination, false arrest) (not civil

harassment) (08)

Defamation (e.g., slander, libel)

(13)Fraud (16)

Intellectual Property (19)

Professional Negligence (25)

Legal Malpractice

Other Professional Malpractice (not medical or legal)

Other Non-PI/PD/WD Tort (35)

Employment

CM-010 [Rev. July 1, 2007]

Wrongful Termination (36) Other Employment (15)

Breach of Contract/Warranty (06) Breach of Rental/Lease

Contract (not unlawful detainer or wronaful eviction)

Contract/Warranty Breach-Seller Plaintiff (not fraud or negligence)

Negligent Breach of Contract/

Warranty

Other Breach of Contract/Warranty

Collections (e.g., money owed, open

book accounts) (09)

Collection Case-Seller Plaintiff Other Promissory Note/Collections

Insurance Coverage (not provisionally

complex) (18) Auto Subrogation

Other Coverage

Other Contract (37) Contractual Fraud

Other Contract Dispute

Real Property

Eminent Domain/Inverse

Condemnation (14)

Wrongful Eviction (33)

Other Real Property (e.g., quiet title) (26)

Writ of Possession of Real Property

Mortgage Foreclosure

Quiet Title

Other Real Property (not eminent

domain, landlord/tenant, or

foreclosure)

Unlawful Detainer

Commercial (31)

Residential (32)

Drugs (38) (if the case involves illegal drugs, check this item; otherwise,

report as Commercial or Residential)

Judicial Review

Asset Forfeiture (05)

Petition Re: Arbitration Award (11)

Writ of Mandate (02)

Writ-Administrative Mandamus

Writ-Mandamus on Limited Court

Case Matter

Writ-Other Limited Court Case

Review

Other Judicial Review (39)

Review of Health Officer Order

Notice of Appeal–Labor Commissioner Appeals

Provisionally Complex Civil Litigation (Cal. Rules of Court Rules 3.400-3.403)

CM-010

Antitrust/Trade Regulation (03)

Construction Defect (10)

Claims Involving Mass Tort (40)

Securities Litigation (28)

Environmental/Toxic Tort (30)

Insurance Coverage Claims

(arising from provisionally complex case type listed above) (41)

Enforcement of Judgment

Enforcement of Judgment (20)

Abstract of Judgment (Out of

County)

Confession of Judgment (non-

domestic relations)

Sister State Judgment

Administrative Agency Award

(not unpaid taxes)

Petition/Certification of Entry of

Judgment on Unpaid Taxes

Other Enforcement of Judgment

Case Miscellaneous Civil Complaint

RICO (27)

Other Complaint (not specified

above) (42)

Declaratory Relief Only

Injunctive Relief Only (non-

harassment)

Mechanics Lien

Other Commercial Complaint

Case (non-tort/non-complex)

Other Civil Complaint

(non-tort/non-complex)

Miscellaneous Civil Petition

Partnership and Corporate

Governance (21)

Other Petition (not specified

above) (43)

Civil Harassment

Workplace Violence

Elder/Dependent Adult

Abuse

Election Contest

Petition for Name Change

Petition for Relief From Late Claim

Other Civil Petition

Page 2 of 2

CASE NUMBER: CGC-20-585331, MEGAN RUSH VS. CHECKR-INC. ET Ale 16 of 58

NOTICE TO PLAINTIFF

A Case Management Conference is set for:

DATE: DEC-09-2020

TIME: 10:30AM

PLACE: Department 610

400 McAllister Street

San Francisco, CA 94102-3680

All parties must appear and comply with Local Rule 3.

CRC 3.725 requires the filing and service of a case management statement form CM-110 no later than 15 days before the case management conference. However, it would facilitate the issuance of a case management order **without an appearance** at the case management conference if the case management statement is filed, served and lodged in Department 610 twenty-five (25) days before the case management conference.

Plaintiff must serve a copy of this notice upon each party to this action with the summons and complaint. Proof of service subsequently filed with this court shall so state. This case is eligible for electronic filing and service per Local Rule 2.11. For more information, please visit the Court's website at www.sfsuperiorcourt.org under Online Services.

[DEFENDANTS: Attending the Case Management Conference does not take the place of filing a written response to the complaint. You must file a written response with the court within the time limit required by law. See Summons.]

ALTERNATIVE DISPUTE RESOLUTION REQUIREMENTS

IT IS THE POLICY OF THE SUPERIOR COURT THAT EVERY CIVIL CASE SHOULD PARTICIPATE IN MEDIATION, ARBITRATION, NEUTRAL EVALUATION, AN EARLY SETTLEMENT CONFERENCE, OR OTHER APPROPRIATE FORM OF ALTERNATIVE DISPUTE RESOLUTION PRIOR TO A TRIAL.

(SEE LOCAL RULE 4)

Plaintiff <u>must</u> serve a copy of the Alternative Dispute Resolution (ADR) Information Package on each defendant along with the complaint. (CRC 3.221.) The ADR package may be accessed at www.sfsuperiorcourt.org/divisions/civil/dispute-resolution or you may request a paper copy from the filing clerk. All counsel must discuss ADR with clients and opposing counsel and provide clients with a copy of the ADR Information Package prior to filing the Case Management Statement.

Superior Court Alternative Dispute Resolution Administrator 400 McAllister Street, Room 103-A San Francisco, CA 94102 (415) 551-3869

See Local Rules 3.3, 6.0 C and 10 B re stipulation to judge pro tem.

SUM-100

SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

CHECKR, INC.; and DOES 1-10 inclusive,

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

MEGAN RUSH, individually,

FOR COURT USE ONLY (SOLO PARA USO DE LA CORTE)

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below.

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association. NOTE: The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case. in AVISO! Lo han demandado. Si no responde dentro de 30 días, la corte puede decidir en su contra sin escuchar su versión. Lea la información a continuación.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.sucorte.ca.gov) o poniendose en contacto con la corte o el colegio de abogados locales. AVISO: Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 ó más de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que pagar el gravamen de la corte antes de que la corte pueda desechar el caso.

The name and address of the court is:

(El nombre y dirección de la corte es): Civic Center Courthouse

400 McAllister St.

CGC - 20 - 585 331

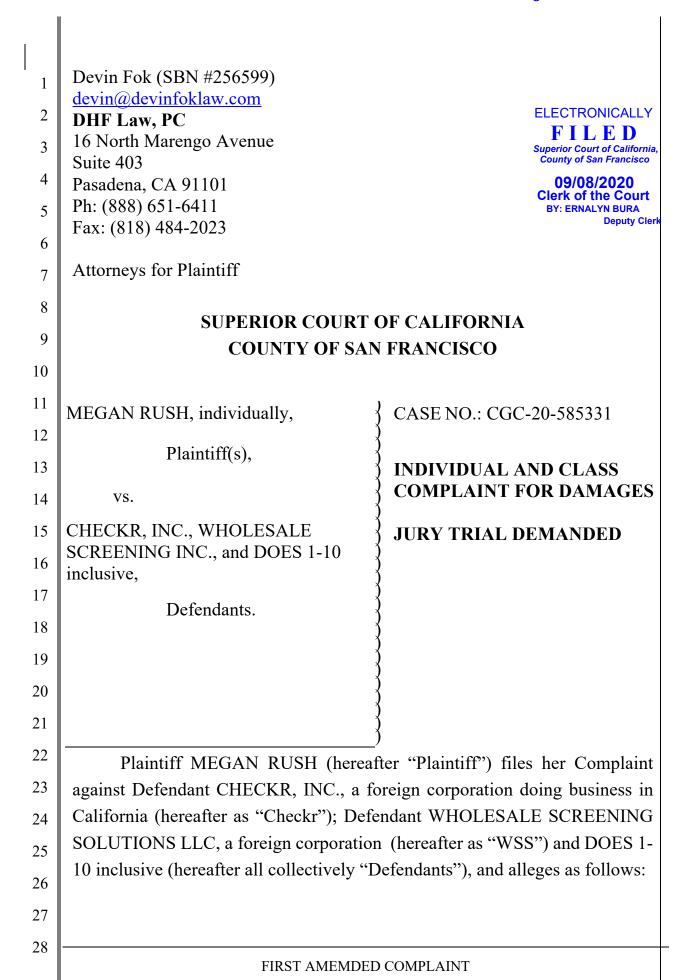
San Francisco, CA 94102			
de teléfono del abogado del de	hone number of plaintiffs attorney, or pla emandante, o del demandante que no ti	iene abogado, es):	El nombre, la dirección y el número
DATE: JULLy 7 202020 (Fecha)	C., 16 N. Marengo Avenue, Pasadena, Clerk of the Court	Clerk, by (Secretario)	, Deputy (Adjunto)
(For proof of service of this su (Para prueha de entrega de e	mmons, use Proof of Service of Summo sta citatión use el formulario Proof of Se NOTICE TO THE PERSON SERVED	ervice of Summons, <i>(POS-010</i>): You are served	ANGELICA SUNGA
SAN DAN DAN DAN DAN DAN DAN DAN DAN DAN D		the fictitious name of (specify):	by ray
OF SAN ERE	under: X CCP 416.10 (corpo	nct corporation)	CCP 416.60 (minor) CCP 416.70 (conservatee) CCP 416.90 (authorized person)

Form Adopted for Mandatory Use Judicial Council of California SUM-100 [Rev. July 1, 2009] SUMMONS

by personal delivery on (date)

Code of Civil Procedure §§ 412.20, 465 www.courts.ca.gov

Page 1 of 1



NATURE OF THE ACTION

- 1. This is an action arising out of an erroneous background check report issued by Checkr causing Plaintiff to lose her employment opportunity.
- 2. On or about March 23, 2020, Checkr furnished an employment background check report to Plaintiff's prospective employer.
- 3. The report disclosed a May 7, 2019 misdemeanor theft charge stating that Plaintiff has a warrant for her arrest.
- 4. In fact, the warrant was recalled on November 12, 2019 and the case was dismissed on the same date.
 - 5. Plaintiff was never prosecuted for the crime.
- 6. In furnishing its reports, Checkr never obtained criminal history information directly from the courthouse. Rather, it purchased the information second-hand from a criminal records wholesaler called Wholesale Screening Solutions ("WSS").
- 7. WSS' records appear to be incomplete and outdated by at least 6 months. It does not disclose any disposition other than a warrant was issued. It does not disclose that the warrant had been recalled and the case had been dismissed more than 6 months ago.
- 8. Nevertheless, WSS' own records disclosed that the warrant was not active.
- 9. Nevertheless, this was never communicated on Checkr's report and that any employer reviewing the report can be misled into believing that there is an active warrant out for Plaintiff's arrest.
- 10. More egregiously, Checkr ignored Plaintiff's dispute and never issued an updated report. To date, Plaintiff has never been hired her by prospective employer.

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- Under the Fair Credit Reporting Act ("FCRA" 15 USC §1681 et 11. seq.) §1681e(b), Defendants were required to use reasonable procedures to ensure the *maximum possible accuracy* of the information reported. Simply purchasing second-hand criminal history information which had been outdated by more than 6 months is a clear violation of this statute.
- In addition, when disclosing criminal records for employment purposes, a background check company is further required to use strict procedures to ensure that the reported information is complete and up to date.
- 13. The background check report which fails to disclose the current disposition of "dismissed" is not complete and not up-to-date.
- 14. Accordingly, Plaintiff seeks recovery for her actual damages, including loss of earnings, emotional distress, and damage to her reputation. Moreover, Plaintiff seeks statutory penalties, punitive damages, as well as attorney's fees and costs.

THE PARTIES

- 15. The Plaintiff, Megan Rush, is a resident of the County of Mecklenburg County, Charlotte, North Carolina. She is a "consumer" as per 15 U.S.C. §1681a(c).
- 16. Checkr, Inc., is a Delaware Corporation with its principal of place in San Francisco, California. It is a "Consumer Reporting Agency" within the meaning of 15 U.S.C. §1681a(f) because it is a "person which, for monetary fees, dues...regularly engages in whole or in part in the practice of assembling or evaluating consumer credit information or other information on consumers for the purpose of furnishing consumer reports to third parties,

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and which uses any means or facility of interstate commerce for the purpose of preparing or furnishing consumer reports." (Emphasis added).

- 17. The background screening report generated by Checkr on the Plaintiff is a "Consumer Report" within the meanings of 15 U.S.C §1681a(d). A "Consumer Report" is "any written, oral, or other communication of any information by a consumer reporting agency bearing on a consumer's credit worthiness, credit standing, credit capacity, character, general reputation, personal characteristics, or mode of living which is used or expected to be used or collected in whole or in part for the purpose of serving as a factor in establishing the consumer's eligibility for...employment." (Emphasis added).
- 18. Wholesale Screening Solutions LLC or WSS, is a corporation headquartered at Purcellville, Virginia. It is also a "Consumer Reporting Agency" within the meaning of 15 U.S.C. §1681a(f) because it is a "person which, for monetary fees, dues...regularly engages in whole or in part in the practice of assembling or evaluating consumer credit information or other information on consumers for the purpose of furnishing consumer reports to third parties, and which uses any means or facility of interstate commerce for the purpose of preparing or furnishing *consumer reports*." (Emphasis added).
- The Plaintiff is ignorant of the Defendants sued herein as DOES 19. 1-10, inclusive, and therefore sues those Defendants by such capacities when such information is ascertained.
- 20. Plaintiff is informed and believes and thereon alleges that each of the Doe Defendants is responsible in some manner for the occurrences herein alleged and that Plaintiff's damages as herein alleged were proximately caused by such occurrences.

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Plaintiff is informed and believes and thereon alleges that, at all 21. times herein mentioned, Defendants DOES 1-10, were agents of each other and of the named Defendants and in doing the things alleged in this complaint, were acting in the scope of such agency and with the permission and consent of Defendants.

FACTS

- 22. On or about March 23, 2020, Checkr furnished a background check report or Consumer Report to Plaintiff's prospective employer.
- The report disclosed a May 7, 2019 misdemeanor theft charge 23. stating that Plaintiff has a warrant for her arrest. See Exhibit 1 Page 4.
- In fact, the warrant was recalled on November 12, 2019 and the 24. case was dismissed on the same date. The Plaintiff was never prosecuted for the crime. See Exhibit 2 (Minutes Report, 19th Judicial District Court)
- 25. In furnishing its report, Checkr never obtained criminal history information directly from the courthouse. Rather, it purchased the information second-hand from its vendor, Wholesale Screening Solutions or WSS, a criminal records wholesaler.
- 26. WSS' records itself appear to be incomplete and outdated by at least 6 months.
- Moreover, WSS' own records disclosed that the warrant was not 27. active. See Exhibit 3.
- 28. Nevertheless, this was never disclosed on Defendant Checkr's consumer report and that any employer reviewing the report can be misled into believing that there is an active warrant out for Plaintiff's arrest.

- 29. More egregiously, Defendant Checkr ignored Plaintiff's dispute and never issued an updated report. To date, Plaintiff has never been hired by prospective employer.
- Under the Fair Credit Reporting Act ("FCRA" 15 USC §1681 et 30. seq.) §1681e(b), Defendant Checkr was required to use reasonable procedures to ensure the *maximum possible accuracy* of the information reported. Simply purchasing second-hand criminal history information which had been outdated by more than 6 months is a clear violation of this statute.
- 31. In addition, when disclosing criminal records for employment purposes, a background check company is further required to use strict *procedures* to ensure that the reported information is complete and up to date. 15 USC §1681k(a)(2).
- The background check report by Defendant Checkr which fails to 32. disclose the current disposition of "dismissed" is not complete and not up to date.

CLASS ACTION ALLEGATIONS AGAINST WSS

33. The Plaintiff pleads the following class action claim against WSS, on behalf of herself and the Class defined below:

Claim No. 4: Selling criminal history information relating to the consumer where there is no final disposition of conviction or dismissal and with no future court date stated.

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- The Plaintiff asserts the above Claim on behalf of herself and the 34. "Incomplete Records Class" defined as follows:
 - 1. All consumers for whom WSS, in the five years predating the filing of this Complaint and continuing through the date the class list is prepared, sold a consumer report information to where no final disposition of a criminal charge was disclosed and no future court date stated.
- 35. Numerosity: The Class is so numerous that joinder of all class members is impracticable. WSS, regularly sells consumer information that are inaccurate, incomplete and not updated.
- Typicality: Plaintiff's claims are typical of the members of the 36. Class. WSS routinely sells consumer report information to CRAs to be used in background check reports generated for employment purposes and typically includes inaccurate information as well as public records information which is incomplete and not updated. The FCRA violations suffered by Plaintiff are typical of those suffered by other class members and WSS treated Plaintiff consistent with other class members in accordance with its standard policies and practices.
- 37. Adequacy: Plaintiff will fairly and adequately protect the interests of the Class and has retained counsel experienced in complex class action litigation.
- Commonality: Common questions of law and fact exist as to all 38. members of the Class and predominate over any questions solely affecting individual members of the Class, including but not limited to:

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- a) Whether WSS furnishes criminal records information to CRAs to be used in the preparation and sale of consumer reports by CRAS to potential Employers;
- b) Whether WSS violated the FCRA by furnishing inaccurate, incomplete and outdated criminal records information as prohibited by the FCRA;
- c) Whether WSS knew or had reasonable cause to believe that the criminal records information furnished by it is inaccurate, incomplete, and not up-to-date;
- d) Whether the WSS' violations of the FCRA were willful;
- e) The proper measure of statutory damages; and
- f) The proper measure of punitive damages.
- 39. This case is maintainable as a class action because prosecution of actions by or against individual members of the Class would result in inconsistent or varying adjudications and create the risk of incompatible standards of conduct for WSS. Further, adjudication of each individual class member's claim as separate action would prospectively be dispositive of the interest of other individuals not a party to such action, impeding their ability to protect their interests.
- 40. Class certification is also appropriate because questions of law and fact common to the Class predominate over any questions affecting only individual members of the Class, and because a class action is superior to other available methods for the fair and efficient adjudication of this litigation. WSS's conduct described in this Class Action allegation stems from common and uniform policies and practices, resulting in common violations of the FCRA. Class certification also will obviate the need for unduly duplicative litigation that might result in inconsistent judgments concerning WSS's

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practices. Moreover, management of this action as a class action will not present any likely difficulties. In the interests of justice and judicial efficiency, it would be desirable to concentrate the litigation of all class members' claims in a single forum.

41. Plaintiff intends to send notice to all members of the Class to the extent required Rule 3.766 (a) of California Rules of Court. The names and addresses of the class members are available from WSS's records.

FIRST CAUSE OF ACTION

(15 USC §1681e(b) against Checkr, Inc. and Does 1-5)

(Plaintiff individually, and on behalf of herself)

- Plaintiff hereby incorporates by reference the allegations of each 42. and every paragraph above.
- 43. Checkr willfully and/or recklessly violated the above-referenced sections of the FCRA by disclosing erroneous information that it purchased second-hand from a criminal records wholesaler.
- Checkr's conduct was willful and/or reckless because it knew that 44. its failure to consult the original source of the criminal history information is insufficient to ensure maximum possible accuracy of the criminal history information reported.
- 45. Moreover, the Plaintiff is informed, and believes, and thereon alleges that Checkr exclusively purchases criminal history information from WSS for the relevant jurisdiction and that it knew, based on complaints of accuracy of prior consumers that the information sold by WSS was not accurate, complete, or up-to-date.
- Plaintiff is informed, and believes, and thereon alleges that 46. Checkr failed to sufficiently conduct audits, reviews, or quality control of the information it purchases from WSS despite numerous complaints.

- Accordingly, Checkr knew, or had reason to know that WSS' 47. records routinely produce erroneous information. Despite this knowledge, it failed to utilize sufficient procedures to ensure the maximum possible accuracy of the information reported.
- 48. Checkr's willful and/or reckless violation of the statute entitles Plaintiff actual damages, attorney's fees as well as statutory penalties.
- 49. Alternatively, Plaintiff alleges that Checkr's violations were negligent.

SECOND CAUSE OF ACTION

(15 USC §1681k(a)(2) against Checkr, Inc. and Does 1-5)

(Plaintiff individually, and on behalf of herself)

- 50. Plaintiff hereby incorporates by reference the allegations of each and every paragraph above.
- Checkr willfully and/or recklessly violated the above-referenced sections of the FCRA by disclosing erroneous information that it purchased second-hand from a criminal records wholesale.
- 52. Checkr's conduct was willful and/or reckless because it knew that its failure to consult the original source of the criminal history information is insufficient to ensure that the reported information is complete and up to date.
- Moreover, Plaintiff is informed, and believes, and thereon alleges 53. that Checkr exclusively purchases criminal history information from WSS for the relevant jurisdiction and that it knew, based on complaints of accuracy of prior consumers that the information sold by WSS was not accurate, complete, or up-to-date.
- Plaintiff is informed, and believes, and thereon alleges that 54. Checkr failed to sufficiently conduct audits, reviews, or quality control of the information it purchases from WSS despite numerous complaints.

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- 55. Accordingly, Checkr knew, or had reason to know that WSS' records routinely produce erroneous information. Despite this knowledge, it failed to utilize sufficient procedures to ensure that the reported information is complete and up to date.
- 56. Checkr's willful and/or reckless violation of the statute entitles Plaintiff actual damages, attorney's fees as well as statutory penalties.
- 57. Alternatively, Plaintiff alleges that Defendant Checkr's violations were negligent.

THIRD CAUSE OF ACTION

(15 USC §1681i against Checkr, Inc. and Does 1-5)

(Plaintiff individually, and on behalf of herself)

- 58. Plaintiff hereby incorporates by reference the allegations of each and every paragraph above.
- 59. Checkr willfully and/or recklessly violated the above-referenced sections of the FCRA by failing to conduct a reasonable investigation.
- 60. To date, no updated report has ever been issued. Moreover, Checkr has never provided notice regarding its determination of the merits of Plaintiff's dispute as required by the FCRA.
- 61. Checkr willfully and/or recklessly ignored Plaintiff's dispute knowing full well that it will result in the deprivation of Plaintiff's valuable employment opportunity.
- 62. Checkr's willful and/or reckless violation of the statute entitles Plaintiff actual damages, attorney's fees as well as statutory penalties.
- 63. Alternatively, Plaintiff alleges that Defendant Checkr's violations were negligent.

FOURTH CAUSE OF ACTION

(15 USC §1681k(a)(2) against WSS and Does 6-10)

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(Plaintiff on behalf of herself and the Incomplete Records Class)

- 64. Plaintiff hereby incorporates by reference the allegations of each and every paragraph above.
- WSS willfully and/or recklessly violated the above-referenced 65. sections of the FCRA by selling consumer reports that are inaccurate by virtue of the fact that the reports are incomplete and outdated.
- 66. WSS is one of the largest wholesalers of criminal records information. It routinely sells criminal records information to CRAs nationwide.
- 67. On their website they claim that "as a wholesale provider of criminal records research, civil records, and verifications, we offer research and background data you can trust."1
- They further claim that their success stems from "strict quality 68. control practices of our local onsite researchers who obtain records directly from the authoritative source."
- Despite such claims, in this case, they furnished inaccurate, 69. incomplete and obsolete criminal record information about the Plaintiff and other Class members.
- 70. WSS's violation was willful and/or reckless because their information routinely did not include the final disposition of a case.
- Any reasonable person would know that issue of an arrest warrant 71. is not a final disposition of the case. This is particularly so where the arrest warrant is not listed as "active" in WSS' own system and that no future court date is found. A warrant that is not listed as "active" must mean that it has been recalled. This clearly means that the case was not pending and that the final disposition of the case must be ascertained.

¹ https://www.wholesalescreening.com/about/ (last visited on 08/07/2020)

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- Disclosure of criminal history information with no final 72. disposition of either "dismissed" or "guilty/convicted" is a serious problem that is foreseeable and easily preventable. For example, any record within its database that does not have any such disposition and does not have a future court date should be flagged and should not be reported unless strict procedure is utilized to ensure that the information is complete and up-to-date.
- Further, despite the clear and unambiguous statutory text in this regard and there being a depth of guidance about the policies and procedures they need to follow, they furnished inaccurate, incomplete and outdated criminal records information. By doing so, WSS voluntarily ran a risk of violating the law substantially greater than the risk associated with a reading that was merely careless.
- 74. WSS's willful and/or reckless violation of the statute entitles Plaintiff and the members of the *Incomplete Records Class* to statutory penalties of \$100 to \$1,000.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff, on behalf of herself and the Class, prays for judgment against Defendants, and each of them, as follows:

- a. Determining that this action may proceed as an individual complaint against Checkr and as a class action against WSS.;
- b. Designating Plaintiff as representative for the Class and designating Plaintiff's Counsel as counsel for the Class;
- c. Issuing proper notice to the Class at WSS's expense;
- d. For a declaration that both the Defendants' practices violated the statutes as specified above;
- e. For statutory, compensatory, special, general, and punitive damages according to proof and as applicable against all Defendants;

	f. For interest upon such damages as permitted by law;				
1	g. For an award of reasonable attorneys' fees provided by law under				
2	all applicable statutes;				
3	h. For the costs of suit;				
4	i. For injunctive relief as applicable; and				
5	j. For such other orders of the Court and further relief as the Court				
6	deems just and proper.				
7	DEMAND FOR JURY TRIAL				
8	Plaintiff and the Class hereby request and demand a jury trial on all issues				
9	triable by jury.				
10					
11					
12 13	DATED: September 8, 2020 DEVIN H. FOK ESQ.				
14					
15	DHF LAW, P.C.				
16					
17					
18	By:				
19	Devin H. Fok				
20	Attorney for Plaintiff				
21					
22					
23					
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26					
27	-14-				
28	FIRST AMENDED COMPLAINT FOR DAMAGES				
	TINST AWENDED COWIFLAINT FOR DAWAGES				

Document 1

Filed 02/05/21

Page 32 of 58

Case 3:21-cv-00915-WHO

LITTLER MENDELSON, P.C. 333 Bush Street 34th Floor San Francisco, CA 94104 415.433.1940

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ITTLER MENDELSON, P.C.
333 Bush Street
34th Floor
San Francisco, CA 94104
415.433.1940

Defendant Checkr, Inc. ("Defendant" or "Checkr"), through its undersigned counsel, answers the unverified First Amended Complaint ("Complaint" or "FAC") of Plaintiff Megan Rush ("Plaintiff").¹

GENERAL DENIAL

1. Pursuant to section 431.30(d) of the California Code of Civil Procedure, Defendant hereby answers Plaintiff's unverified Complaint by generally denying each and every allegation contained therein, by denying that Plaintiff has been damaged or has sustained any damages as a result of the conduct alleged therein, and by asserting the following separate and distinct additional defenses.

ADDITIONAL DEFENSES

Without admitting any of the allegations of the Complaint and without admitting or acknowledging that Defendant bears any burden of proof as to any of them, Defendant asserts the following additional defenses. Defendant intends to rely upon any additional defenses that become available or apparent during pretrial proceedings and discovery in this action, and hereby reserves the right to amend this Answer to assert all such further defenses.

FIRST DEFENSE

1. Plaintiff's Complaint fails to state a claim upon which relief may be granted.

SECOND DEFENSE

2. Plaintiff's Complaint, and each and every cause of action contained therein, are barred in whole or in part because, at all material times, Defendant acted reasonably, in good faith and without malice based upon all relevant facts and circumstances known by Defendant at the time, and did not at any time willfully or negligently fail to comply with the federal Fair Credit Reporting Act ("FCRA").

THIRD DEFENSE

3. Plaintiff's claims for statutory damages and punitive damages violate the Fourth, Fifth, Sixth, Eighth and Fourteenth Amendments to the United States Constitution and the

¹ By submitting this filing, Defendant does not concede this Court has subject matter jurisdiction. Defendant reserves all arguments, objections and defenses.

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LITTLER MENDELSON, P.C. 333 Bush Street 34th Floor San Francisco, CA 94104 415.433.1940 corresponding provisions of state law because: (a) the punitive damages claimed are vastly disproportionate to the statutory and/or actual damages claimed or available; (b) the award of punitive and/or statutory damages would constitute an arbitrary and capricious taking of Defendant's property which is unjustified by any rational governmental interest; and/or (c) the award of punitive damages with wholly standardless discretion is inconsistent with due process.

FOURTH DEFENSE

4. Plaintiff's claims are barred in whole or in part because Plaintiff did not suffer any cognizable injury or other harm as a proximate result of any alleged act or omission of Defendant or its agents or employees.

FIFTH DEFENSE

5. Defendant alleges that Section 616 of the FCRA (15 U.S.C. § 1681n) is unconstitutionally vague and ambiguous and unjustifiably arbitrary.

SIXTH DEFENSE

6. Plaintiff's claims are barred, in whole or in part (including but not limited to for lack of jurisdiction or venue) to the extent that Plaintiff or any members of the putative class are bound to arbitrate their claims, including that they are bound to arbitrate their claims on an individual basis. This may include, for instance, where Plaintiff or members of the putative class signed a binding arbitration agreement with Checkr, with a third-party, or with both.

SEVENTH DEFENSE

7. Defendant alleges that it has maintained reasonable procedures to comply with applicable law at all times relevant to Plaintiff's Complaint, it complied with the FCRA in the handling of Plaintiff's reports and disputes, and is therefore entitled to each and every defense stated in and available under the FCRA and to all limitations of liability.

EIGHTH DEFENSE

8. Plaintiff's claims are excluded from coverage by Section 607 of the FCRA (15 U.S.C. § 1681e) to the extent that Defendant prepared any background reports in connection with an investigation of compliance with federal, state or local laws and regulations or any of Defendant's customers' pre-existing policies (15 U.S.C. § 1681a(y)).

<u>NINTH DEFENSE</u>

9. Assuming Plaintiff suffered or sustained any loss, damage or injury, which Defendant specifically denies, such loss, damage or injury was proximately caused or contributed to by the negligence or wrongful conduct of other parties, persons or entities, and that their negligence or wrongful conduct was an intervening and superseding cause of the purported loss, damage or injury of which Plaintiff complains. Plaintiff's damages, if any, as against Defendant, must therefore be reduced by the proportion of fault attributable to such third parties, and to the extent that this is necessary, Defendant may be entitled to partial indemnity from such third parties on a comparative fault basis.

TENTH DEFENSE

10. All of the damages allegedly sustained by Plaintiff could have been avoided by the principles of mitigation and the doctrine of avoidable consequences and all similar and equivalent doctrines.

ELEVENTH DEFENSE

11. Defendant alleges that Plaintiff's Complaint is barred in whole or in part to the extent Plaintiff failed to comply fully or at all with procedures available and/or required under the FCRA to address Plaintiff's concerns and/or otherwise failed to take reasonable steps to avoid harm.

TWELFTH DEFENSE

12. Plaintiff's claims are barred, in whole or in part, because she lacks Article III standing and/or because individuals covered by her putative class definitions lack Article III standing, statutory standing, or were not in the zone of interests Congress intended to protect in enacting the FCRA.

THIRTEENTH DEFENSE

13. Plaintiff's claims are barred because under the circumstances of this case, 15 U.S.C. § 1681e(b), 1681k and/or 1681i would be unconstitutional as applied to Plaintiff and/or the putative class members under the First Amendment to the U.S. Constitution.

FOURTEENTH DEFENSE

14. Plaintiff's suit may not be properly maintained as a class action because: (a) Plaintiff has failed to plead and cannot establish the necessary procedural elements for class treatment; (b) a class action is not an appropriate method for the fair and efficient adjudication of the claims described in the FAC; (c) common issues of fact or law do not predominate – to the contrary, individual issues predominate as to liability and separately as to the alleged damages; (d) Plaintiff's claims are not representative or typical of the claims of the putative class; (e) Plaintiff is not a proper class representative for the putative class; (f) Plaintiff cannot fairly and adequately represent the interests of the putative class; and (g) Plaintiff and the counsel for the putative class are not adequate representatives for the putative class. If the Court certifies a class in this case over Defendant's objections, then Defendant asserts each and every defense set forth herein against each and every member of the certified class.

FIFTEENTH DEFENSE

15. Plaintiff's claims are barred, in whole or in part, because Checkr's communications of information concerning Plaintiff and/or putative class members were not "consumer reports," or fell within a statutory exception to the definition of "consumer report" found in the FCRA (*see*, *e.g.*, 15 U.S.C. § 1681a(y)).

SIXTEENTH DEFENSE

16. Certification of a class, and the adjudication of the claims of the putative class through generalized class-wide proof, as applied to the facts and circumstances of this case, would constitute a denial of Defendant's right to trial by jury and to substantive and procedural due process. *See, e.g., Wal-Mart v. Dukes* (2011) 131 S. Ct. 2541.

SEVENTEENTH DEFENSE

17. Plaintiff's claims are barred, in whole or in part, to the extent that Plaintiff's or the putative class members' pursuit of claims against Checkr or other third-parties in other actions, the resolution of those claims, or verdicts entered in those claims would result in more than one recovery for the same underlying injury or violate the "one satisfaction rule."

LITTLER MENDELSON, P.C.
333 Bush Street
3414 Floor
San Francisco, CA 94104
415-433-1940

1 Defendant's investigation is continuing, and it reserves the right to amend its Answer and to 2 raise additional defenses that may arise during the course of the litigation. 3 WHEREFORE, Defendant prays for judgment in its favor and against Plaintiff as follows: That the Complaint be dismissed with prejudice; 4 1. 2. That Plaintiff takes nothing by way of the Complaint; 5 6 3. That Defendant recover its attorney's fees, costs and disbursements in this action; and 7 4. For such other and further relief as the Court deems just and proper. 8 9 Dated: November 11, 2020 10 11 LITTLER MENDELSON, P.C. 12 Attorneys for Defendant CHECKR, INC. 13 4810-7982-6895.2 091435.1079 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28

LITTLER MENDELSON, P.C. 333 Bush Street 34th Floor San Francisco, CA 94104 415.433.1940

POS-050/EFS-050

ATTORNEY OR PARTY WITHOUT ATTORNEY: STATE BAR NO: NAME ROD M. FLIEGEL, SBN 168289 BRIDGET O'HARA, SBN 313945	FOR COURT USE ONLY
FIRM NAME: LITTLER MENDELSON, P.C.	
STREET ADDRESS: 333 Bush Street, 34th Floor	
CITY: San Francisco STATE: CA ZIP CODE: 94104	FLECTBONICALLY
TELEPHONE NO.: 415.433.1940 FAX NO.: 415.399.8490	ELECTRONICALLY
E-MAIL ADDRESS: rfliegel@littler.com/bohara@littler.com	FILED
ATTORNEY FOR (name): Defendant CHECKR, INC.	Superior Court of California, County of San Francisco
SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN FRANCISCO STREET ADDRESS:	11/12/2020
MAILING ADDRESS: 400 McAllister	Clerk of the Court
CITY AND ZIP CODE: San Francisco, CA 94102	BY: VANESSA WU
BRANCH NAME:	Deputy Clerk CASE NUMBER:
PLAINTIFF/PETITIONER: MEGAN RUSH	CGC-20-585331
CHECKE INC. et al.	
DEFENDANT/RESPONDENT: CHECKR, INC., et al.	JUDICIAL OFFICER:
PROOF OF ELECTRONIC SERVICE	DEPARTMENT:
TROOF OF ELECTRONIC CERVICE	
L	
I am at least 18 years old.	
a. My residence or business address is (specify):	
333 Bush Street, 34th Floor, San Francisco, CA 94104	
b. My electronic service address is (specify):	
akawase@littler.com	
I electronically served the following documents (exact titles): DEFENDANT CHECKR, INC.'S ANSWER TO UNVERIFIED FIRST AMENDED (OMPLAINT
DEFENDANT OFFECIAL, INC. CANOWER TO CITYETH FED THACT AWENDED	JOINI LANGT
The documents served are listed in an attachment. (Form POS-050(D)/EFS-0	50(D) may be used for this purpose.)
3. I electronically served the documents listed in 2 as follows:	
a. Name of person served: 1) Devin H. Fok 2) H. Scott Kelly, David Anthony ar	nd Meagan Mihalko
On behalf of (name or names of parties represented, if person served is an attorney	v):
1) Plaintiff Megan Rush 2) Defendant Wholesale Screening Solutions, LLC	,
b. Electronic service address of person served :	
1) devin@devinfoklaw.com 2) Scott.Kelly@troutman.com; David.Anthony@troutman.com	tman.com;
Meagan.Mihalko@troutman.com	
c. On (date): November 12, 2020	
The documents listed in item 2 were served electronically on the persons and	in the manner described in an attachment.
(Form POS-050(P)/EFS-050(P) may be used for this purpose.)	
T. M. Albert 40, 0000	
Date: November 12, 2020	
I declare under penalty of perjury under the laws of the State of California that the foregoin	r is true and correct
1.	4.4
_ Colore 1	um
Anne Kawase	and a second
(TYPE OR PRINT NAME OF DECLARANT) 4852-9618-4530.1 091435.1079	(SIGNATURE OF DECLARANT)

American LegalNet, Inc. www.FormsWorkFlow.com

Case 3:21-cv-0000PERIOR COURT OF CIALIFORNIA Page 39 of 58 COUNTY OF SAN FRANCISCO

400 MCALLISTER STREET, SAN FRANCISCO, CA 94102-4514

MEGAN RUSH			Case Management Department 610 Case Management Order
		PLAINTIFF (S)	
	VS.		NO. CGC-20-585331
CHECKR, INC. et al		DEFENDANT (C)	Order Continuing Case Management Conference
		DEFENDANT (S)	

TO: ALL COUNSEL AND SELF-REPRESENTED LITIGANTS

The Dec-09-2020 CASE MANAGEMENT CONFERENCE is canceled, and it is hereby ordered:

This case is set for a case management conference on Jan-20-2021 in Department 610 at 10:30 am.

CRC 3.725 requires the filing and service of a case management statement form CM-110 no later than fifteen (15) days before the case management conference. However, it would facilitate the issuance of a case management order without an appearance at the case management conference if the case management statement is filed and served twenty-five (25) days before the case management conference.

PLAINTIFF(S) must serve a copy of this notice on all parties not listed on the attached proof of service within five (5) days of the date of this order.

DATED: NOV-19-2020

GARRETT L. WONG

JUDGE OF THE SUPERIOR COURT

CERTIFICATES OF SERVICE BY WAID Document 1 Filed 02/05/21 Page 40 of 58

I, the undersigned, certify that I am an employee of the Superior Court of California, County of San Francisco and not a party to the above-entitled cause and that on NOV-19-2020 I served the attached Order Continuing Case Management Conference by placing a copy thereof in an envelope addressed to all parties to this action as listed below. I then placed the envelope in the outgoing mail at 400 McAllister Street, San Francisco, CA 94102, on the date indicated above for collection, sealing of the envelope, attachment of required prepaid postage, and mailing on that date, following standard court practice.

Dated: NOV-19-2020 By: VANESSA WU

ROD M FLIEGEL (168289) LITTLER MENDELSON, PC 333 BUSH STREET, 34TH FLR. SAN FRANCISCO, CA 94104

DEVIN FOK (256599) DHF LAW, PC 16 NORTH MARENGO AVENUE SUITE 403 PASADENA, CA 91101

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address):	CM-110
Devin H. Fok, Esq. (#256599)	FOR COURT USE ONLY
DHF Law, P.C.	
16 North Marengo Avenue, Suite 403 Pasadena, CA 91101	
asadena, CA, 91101	
TELEPHONE NO.: 888-651-6411 FAX NO. (Optional): 818-484-2023	ELECTRONICALLY
E-MAIL ADDRESS (Optional): devin@devinfoklaw.com	FILED
ATTORNEY FOR (Name): Megan Rush	Superior Court of Californi
SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN FRANCISCO	County of San Francisco
STREET ADDRESS: 400 McAllister Street MAILING ADDRESS: 400 McAllister Street	12/08/2020
CITY AND ZIP CODE: San Francisco 94102-4514	Clerk of the Court
BRANCH NAME:	BY: VANESSA WU
PLAINTIFF/PETITIONER: MEGAN RUSH	Deputy Cle
DEFENDANT/RESPONDENT: CHECKR, INC. et al	
CASE MANAGEMENT STATEMENT	CASE NUMBER:
(Check one): X UNLIMITED CASE LIMITED CASE	CGC-20-585331
(Amount demanded (Amount demanded is \$25,000	
exceeds \$25,000) or less)	
A CASE MANAGEMENT CONFERENCE is scheduled as follows:	
Date: December 9, 2020 Time: 10:30 a.m. Dept.: 610 Div	
Dopt. 010	/.: Room:
Address of court (if different from the address above):	
Notice of Intent to Appear by Telephone, by (name):	
INSTRUCTIONS: All applicable boxes must be checked, and the specified	information must be provided.
Party or parties (answer one):	
a. This statement is submitted by party (name): Plaintiff Megan Rush	
b. This statement is submitted jointly by parties (names):	
2. Complaint and cross-complaint (to be answered by plaintiffs and cross-complainant	ate only)
	its orny)
a. The complaint was filed on (date): July 8, 2020	
b. The cross-complaint, if any, was filed on (date):	
3. Service (to be answered by plaintiffs and cross-complainants only)	
 All parties named in the complaint and cross-complaint have been served, h 	have appeared, or have been dismissed.
 The following parties named in the complaint or cross-complaint 	
(1) have not been served (specify names and explain why not):	
(2) have been served but have not appeared and have not been disr	nissed (specify names):
(3) have had a default entered against them (specify names):	
c. The following additional parties may be added (specify names, nature of invitey may be served):	olvement in case, and date by which
4. Description of case	
a. Type of case in x complaint cross-complaint (Describe,	including causes of action):
Loss of employment as a result of Defendants' erroneous background check repo	rt.

	CM-110
PLAINTIFF/PETITIONER: MEGAN RUSH	CASE NUMBER:
DEFENDANT/RESPONDENT: CHECKR, INC. et al	CGC-20-585331
4. b. Provide a brief statement of the case, including any damages. damages claimed, including medical expenses to date [indicate earnings to date, and estimated future lost earnings. If equitable provided in the case of the case, including any damages.	te source and amount], estimated future medical expenses, lost
 (If more space is needed, check this box and attach a page Jury or nonjury trial a. The party or parties request x a jury trial a non requesting a jury trial): 	designated as Attachment 4b.) jury trial. (If more than one party, provide the name of each party
6. Trial date	
a. The trial has been set for (date):	al within 12 months of the date of the filing of the complaint (if
c. Dates on which parties or attorneys will not be available for tria	al (specify dates and explain reasons for unavailability):
7. Estimated length of trial The party or parties estimate that the trial will take (check one): a. x days (specify number): 7 - 10 days b. hours (short causes) (specify):	
8. Trial representation (to be answered for each party)	
	orney or party listed in the caption by the following:
a. Attorney:	
b. Firm:	
c. Address:	
d. Telephone number:	f. Fax number:
e. E-mail address:	g. Party represented:
Additional representation is described in Attachment 8.	
9. Preference	
This case is entitled to preference (specify code section):	
10. Alternative dispute resolution (ADR)	
a. ADR information package. Please note that different ADR properties and court under rule court and community programs in this case.	rocesses are available in different courts and communities; read a 3.221 for information about the processes available through the
(1) For parties represented by counsel: Counsel x has in rule 3.221 to the client and reviewed ADR options with the	
and the contract of the contra	ot reviewed the ADR information package identified in rule 3.221.
	available). nunder Code of Civil Procedure section 1141.11 or to civil action 5.3 because the amount in controversy does not exceed the
Civil Procedure section 1141.11.	and agrees to limit recovery to the amount specified in Code of
(3) This case is exempt from judicial arbitration under rule mediation under Code of Civil Procedure section 1775	e 3.811 of the California Rules of Court or from civil action 5 et seq. (specify exemption):

CM-110

	O	-
PLAINTIFF/PETITIONER: MEGAN RUSH DEFENDANT/RESPONDENT: CHECKR, INC. et al	CASE NUMBER: CGC-20-585331	
The state of the s		

10. c. Indicate the ADR process or processes that the party or parties are willing to participate in, have agreed to participate in, or have already participated in (check all that apply and provide the specified information):

	The party or parties completing this form are willing to participate in the following ADR processes (check all that apply):	If the party or parties completing this form in the case have agreed to participate in or have already completed an ADR process or processes, indicate the status of the processes (attach a copy of the parties' ADR stipulation):
(1) Mediation	X	Mediation session not yet scheduled Mediation session scheduled for (date): Agreed to complete mediation by (date): Mediation completed on (date):
(2) Settlement conference	X.	Settlement conference not yet scheduled Settlement conference scheduled for (date): Agreed to complete settlement conference by (date): Settlement conference completed on (date):
(3) Neutral evaluation	X	Neutral evaluation not yet scheduled Neutral evaluation scheduled for (date): Agreed to complete neutral evaluation by (date): Neutral evaluation completed on (date):
(4) Nonbinding judicial arbitration		Judicial arbitration not yet scheduled Judicial arbitration scheduled for (date): Agreed to complete judicial arbitration by (date): Judicial arbitration completed on (date):
(5) Binding private arbitration		Private arbitration not yet scheduled Private arbitration scheduled for (date): Agreed to complete private arbitration by (date): Private arbitration completed on (date):
(6) Other (specify):		ADR session not yet scheduled ADR session scheduled for (date): Agreed to complete ADR session by (date): ADR completed on (date):

	CM-110
PLAINTIFF/PETITIONER: MEGAN RUSH DEFENDANT/RESPONDENT: CHECKR, INC. et al	CASE NUMBER: CGC-20-585331
	000 20 00001
11. Insurance	
a. Insurance carrier, if any, for party filing this statement (name):	
b. Reservation of rights: Yes No	
c. Coverage issues will significantly affect resolution of this case (explain	n):
12. Jurisdiction	
Indicate any matters that may affect the court's jurisdiction or processing of this	case and describe the status.
Bankruptcy Other (specify): Status:	
13. Related cases, consolidation, and coordination	
There are companion, underlying, or related cases. (1) Name of case:	
(2) Name of court:	
(3) Case number:	
(4) Status:	
Additional cases are described in Attachment 13a.	
b. A motion to consolidate coordinate will be	e filed by (name party):
14. Bifurcation	
The party or parties intend to file a motion for an order bifurcating, severing action (specify moving party, type of motion, and reasons):	g, or coordinating the following issues or causes of
15. Other motions	
The party or parties expect to file the following motions before trial (specification)	y moving party type of motion, and issues):
(specific	y moving party, type of motion, and issues).
16. Discovery	
The party or parties have completed all discovery.	
b. x The following discovery will be completed by the date specified (descri	ibe all anticipated discovery):
Party Description	Date
Plaintiff Deposition of PMK and relevant witr	5
Plaintiff First Set of Written Discovery	per the CCP
Plaintiff Second Set of Written Discovery	per the CCP
c. The following discovery issues, including issues regarding the discover anticipated (specify):	ry of electronically stored information, are

Case 3:21-cv-00915-WHO

Document 1

Filed 02/05/21

Page 45 of 58

CM-110 PLAINTIFF/PETITIONER: MEGAN RUSH CASE NUMBER CGC-20-585331 DEFENDANT/RESPONDENT: CHECKR, INC. et al 17. Economic litigation This is a limited civil case (i.e., the amount demanded is \$25,000 or less) and the economic litigation procedures in Code of Civil Procedure sections 90-98 will apply to this case. This is a limited civil case and a motion to withdraw the case from the economic litigation procedures or for additional discovery will be filed (if checked, explain specifically why economic litigation procedures relating to discovery or trial should not apply to this case): 18. Other issues The party or parties request that the following additional matters be considered or determined at the case management conference (specify): 19. Meet and confer The party or parties have met and conferred with all parties on all subjects required by rule 3.724 of the California Rules of Court (if not, explain): On November 19, 2020 this Court continued the Case Management Conference set for December 9, 2020 to January 20, 2021. After meeting and conferring as required by rule 3.724 of the California Rules of Court, the parties agree on the following (specify): 20. Total number of pages attached (if any): 1 I am completely familiar with this case and will be fully prepared to discuss the status of discovery and alternative dispute resolution, as well as other issues raised by this statement, and will possess the authority to enter into stipulations on these issues at the time of the case management conference, including the written authority of the party where required. Date: December 8, 2020 Devin H. Fok, Esq. (TYPE OR PRINT NAME) PARTY OR ATTORNEY) (TYPE OR PRINT NAME) (SIGNATURE OF PARTY OR ATTORNEY) Additional signatures are attached.

Document 1

SUMMONS (CITACION JUDICIAL) SUM-100

FOR COURT USE ONLY
(SOLO PARA USO DE LA CORTE)

NOTICE TO DEFENDANT:

(AVISO AL DEMANDADO):

CHECKR, INC., WHOLESALE SCREENING INC., and DOES 1-10 inclusive,

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

MEGAN RUSH, individually,

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ce.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court Cert, for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may, be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Setf-Help Center (www.courtinfo.ce.gov/setfhelp), or by contacting your local court or county bar association. NOTE: The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case. [AVISO! Lo han demandado. Si no responde dentro de 30 dies, la corte puede decidir en su contra sin escuchar su versión. Lea la información a continuación.

Tiene 30 DIAS DE CALENDARIO después de que le entreguen esta citación y pepeias legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llarnada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información el Cantro de Ayuda de las Cortes de California (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programe de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, (www.lawhelpcelifornia.org), en el Centro de Ayuda de las Cortes de California, (www.sucorte.ca.gov) o poniéndose en contacto con la corte o el colegio de abogados locales. AVISO: Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 ó más de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que logar el gravamen de la corte antes de que la corte puede desechar el caso.

pagar el gravamen de la cone antes de que la corre pueda desechar el caso.	 y grant and the second
The name and address of the court is:	 CASE NUMBER: (Número del Caso):
(El nombre y dirección de la corte es): Civic Center Courthouse	CGC-20-585331
400 McAllister St.	
San Francisco CA:94102	

The name, address, and telephone number of plaintiff's attorney, or plaintiff without an attorney, is: (El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es):

Devin Fok, Esq., DHF Law, P.C., 16 N. Marengo Avenue Suite 403, Pasadena, CA 91101, (888) 651-6411

DATE: JAN 0 4 2021 CLERK OF THE COUNTERIO)

(Fecha) (For proof of service of this summons, use Proof of Service of Summons (form POS-010).)

(Para prueba de entrega de esta citatión use el formulario Proof of Service of Summons, (POS-010).)

| SEAL | OF GAL | OF

Form Adopted for Mandatory Use Judicial Council of California SUM-100 [Rev. July 1, 2009] SUMMONS

Code of Civil Procedure §§ 412.20, 465 WYYY.COUTS.CO.gov



Case 3:21-cv-0 SUPERIOR COURT OF CALIFORNIA Page 47 of 58 COUNTY OF SAN FRANCISCO

400 MCALLISTER STREET, SAN FRANCISCO, CA 94102-4514

MEGAN RUSH			Case Management Department 610 Case Management Order
		PLAINTIFF (S)	
	VS.		NO. CGC-20-585331
CHECKR, INC. et al			Order To Show Cause
		DEFENDANT (S)	

TO: PLAINTIFF'S COUNSEL AND/OR SELF-REPRESENTED PLAINTIFF(S)

The Jan-20-2021 CASE MANAGEMENT CONFERENCE is canceled.

YOU ARE HEREBY ORDERED TO APPEAR in Department 610 on Mar-09-2021 at 10:30 am, pursuant to Local Rule 3.0 C to show cause why this action should not be dismissed or why sanctions should not be imposed for failure to:

file proof of service and obtain answer(s) or enter default(s) against defendant(s) WHOLESALE SCREENING INC. as to first amended complaint.

CRC 3.110(i) requires that responsive papers to an order to show cause must be filed and served at least 5 calendar days before the hearing.

However, it would facilitate the issuance of a case management order prior to the Order to Show Cause hearing if the Response to Order to Show Cause is filed and served twenty (20) days before the Order to Show Cause hearing.

PLAINTIFF(S) must serve a copy of this notice on all parties not listed on the attached proof of service within five (5) days of the date of this order.

You may call (415) 551-4000 after 12:00 noon the day before the hearing to determine whether your compliance has taken the order to show cause off calendar.

DATED: JAN-05-2021

GARRETT L. WONG

JUDGE OF THE SUPERIOR COURT

CERTIFICATES OF 18Y WAY Document 1 Filed 02/05/21 Page 48 of 58

I, the undersigned, certify that I am an employee of the Superior Court of California, County of San Francisco and not a party to the above-entitled cause and that on JAN-05-2021 I served the attached Order To Show Cause by placing a copy thereof in an envelope addressed to all parties to this action as listed below. I then placed the envelope in the outgoing mail at 400 McAllister Street, San Francisco, CA 94102, on the date indicated above for collection, sealing of the envelope, attachment of required prepaid postage, and mailing on that date, following standard court practice.

Dated: JAN-05-2021 By: VANESSA WU

ROD M FLIEGEL (168289) LITTLER MENDELSON, PC 333 BUSH STREET, 34TH FLR. SAN FRANCISCO, CA 94104

DEVIN FOK (256599) DHF LAW, PC 16 NORTH MARENGO AVENUE SUITE 403 PASADENA, CA 91101 Case 3:21-cv-00915-WHO Document 1 Filed 02/05/21 Page 49 of 58

CM-110

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): Devin H. Fok, Esq. (#256599) DHF Law, P.C.	FOR COURT USE ONLY
16 North Marengo Avenue, Suite 403	
Pasadena, CA 91101	
	ELECTRONICALLY
TELEPHONE NO.: 888-651-6411 FAX NO. (Optional): 818-484-2023	FILED
E-MAIL ADDRESS (Optional): devin@devinfoklaw.com	Superior Court of California,
ATTORNEY FOR (Name): Megan Rush	County of San Francisco
SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN FRANCISCO	01/06/2021
STREET ADDRESS: 400 McAllister Street MAILING ADDRESS: 400 McAllister Street	Clerk of the Court
CITY AND ZIP CODE: San Francisco 94102-4514	BY: VANESSA WU
BRANCH NAME:	Deputy Clerk
PLAINTIFF/PETITIONER: MEGAN RUSH	
DEFENDANT/RESPONDENT: CHECKR, INC. et al	
CASE MANAGEMENT STATEMENT	CASE NUMBER: CGC-20-585331
(Check one): X UNLIMITED CASE LIMITED CASE	CGC-20-365551
(Amount demanded (Amount demanded is \$25,000	
exceeds \$25,000) or less)	
A CASE MANAGEMENT CONFERENCE is scheduled as follows:	
Date: December 9, 2020 Time: 10:30 a.m. Dept.: 610 Div.:	Room:
Address of court (if different from the address above):	
Address of court (if different from the address above).	
Notice of Intent to Appear by Telephone, by (name):	
	information must be provided
INSTRUCTIONS: All applicable boxes must be checked, and the specified	information must be provided.
Party or parties (answer one):	
a. This statement is submitted by party (name): Plaintiff Megan Rush	
b. This statement is submitted jointly by parties (names):	
2. Complaint and cross-complaint (to be answered by plaintiffs and cross-complainants	s only)
a. The complaint was filed on (date): July 8, 2020	
b. The cross-complaint, if any, was filed on (date):	
	ave appeared or have been dismissed
	ive appeared, or have been distributed.
b. The following parties named in the complaint or cross-complaint	
(1) have not been served (specify names and explain why not):	
(2) have been served but have not appeared and have not been dism	issed (specify names):
(3) have had a default entered against them (specify names):	
c. The following additional parties may be added (specify names, nature of invothey may be served):	Ivement in case, and date by which
4. Description of case	
 Type of case in x complaint cross-complaint (Describe, in Loss of employment as a result of Defendants' erroneous background check report 	ncluding causes of action): t.

Case 3:21-cv-00915-WHO Document 1 Filed 02/05/21 Page 50 of 58

DI AINTE DETITIONED				CM-110
PLAINTIFF/PETITIONER: MEGAN RUSH			CASE NUMBER:	
DEFENDANT/RESPONDENT: CHECKR, INC. et al			CGC-20-585	331
 b. Provide a brief statement of the case, including any damages claimed, including medical expenses to de earnings to date, and estimated future lost earnings 	late lindicate sourc	ce and amount	l estimated fi	iture medical expenses lost
 (If more space is needed, check this box and attaget) Jury or nonjury trial a. The party or parties request a jury trial 			18.0	provide the name of each party
requesting a jury trial):				
6. Trial date				
a. The trial has been set for (date):				
b. x No trial date has been set. This case will be re not, explain):	ady for trial withir	12 months of	the date of th	e filing of the complaint (if
c. Dates on which parties or attorneys will not be available	able for trial (spec	ify dates and e	xplain reason	s for unavailability):
7. Estimated length of trial				
The party or parties estimate that the trial will take (chec	ck one):			
a. x days (specify number): 7 - 10 days				
b. hours (short causes) (specify):				
8. Trial representation (to be answered for each party)				
The party or parties will be represented at trial	by the attorney or	party listed in	the caption	by the following:
a. Attorney:				
b. Firm: c. Address:				
c. Address: d. Telephone number:	ž .			
onto 9 Accordance of € the extractionage of the following the separation of the following the separation of the separat		Fax number:		
e. E-mail address:		Party represent	ted:	
Additional representation is described in Attachme 9. Preference	ent 8.			
<u> </u>				
This case is entitled to preference (specify code s 10. Alternative dispute resolution (ADR)	ection):			
 a. ADR information package. Please note that different the ADR information package provided by the court court and community programs in this case. 	ent ADR processe under rule 3.221	s are available for information	in different co about the pro	ourts and communities; read cesses available through the
(1) For parties represented by counsel: Counsel in rule 3.221 to the client and reviewed ADR option		has not provi	ided the ADR	information package identified
 (2) For self-represented parties: Party has b. Referral to judicial arbitration or civil action med (1) This matter is subject to mandatory judicial mediation under Code of Civil Procedure se statutory limit. 	diation (if available arbitration under	e). Code of Civil P	rocedure sec	ackage identified in rule 3.221. tion 1141.11 or to civil action rrsy does not exceed the
(2) Plaintiff elects to refer this case to judicial a Civil Procedure section 1141.11.				
(3) This case is exempt from judicial arbitration mediation under Code of Civil Procedure se				ourt or from civil action

Case 3:21-cv-00915-WHO Document 1 Filed 02/05/21 Page 51 of 58

	CM-11	0
PLAINTIFF/PETITIONER: MEGAN RUSH	CASE NUMBER:	
DEFENDANT/RESPONDENT: CHECKR, INC. et al	CGC-20-585331	

10. c. Indicate the ADR process or processes that the party or parties are willing to participate in, have agreed to participate in, or have already participated in (check all that apply and provide the specified information):

	The party or parties completing this form are willing to participate in the following ADR processes (check all that apply):	If the party or parties completing this form in the case have agreed to participate in or have already completed an ADR process or processes, indicate the status of the processes (attach a copy of the parties' ADR stipulation):
(1) Mediation	X	Mediation session not yet scheduled Mediation session scheduled for (date): Agreed to complete mediation by (date): Mediation completed on (date):
(2) Settlement conference	X	Settlement conference not yet scheduled Settlement conference scheduled for (date): Agreed to complete settlement conference by (date): Settlement conference completed on (date):
(3) Neutral evaluation	X	Neutral evaluation not yet scheduled Neutral evaluation scheduled for (date): Agreed to complete neutral evaluation by (date): Neutral evaluation completed on (date):
(4) Nonbinding judicial arbitration		Judicial arbitration not yet scheduled Judicial arbitration scheduled for (date): Agreed to complete judicial arbitration by (date): Judicial arbitration completed on (date):
(5) Binding private arbitration		Private arbitration not yet scheduled Private arbitration scheduled for (date): Agreed to complete private arbitration by (date): Private arbitration completed on (date):
(6) Other (specify):		ADR session not yet scheduled ADR session scheduled for (date): Agreed to complete ADR session by (date): ADR completed on (date):

Case 3:21-cv-00915-WHO Document 1 Filed 02/05/21 Page 52 of 58

		CM-110
PLAINTIFF/PETITIONER: MEGAN F	RUSH	CASE NUMBER:
DEFENDANT/RESPONDENT: CHECKR		CGC-20-585331
b. Reservation of rights: Ye	for party filing this statement (name): es No ificantly affect resolution of this case (explain):	
12. Jurisdiction Indicate any matters that may affection Bankruptcy Other (see Status:	et the court's jurisdiction or processing of this case pecify):	and describe the status.
(1) Name of case:(2) Name of court:(3) Case number:(4) Status:Additional cases are designed.	nderlying, or related cases. cribed in Attachment 13a.	by (name party):
	ofile a motion for an order bifurcating, severing, or type of motion, and reasons):	coordinating the following issues or causes of
15. Other motions The party or parties expect to	o file the following motions before trial (specify mo	ving party, type of motion, and issues):
	e completed all discovery. will be completed by the date specified (describe a	ll anticipated discovery):
Party	Description	Date
Plaintiff	Deposition of PMK and relevant witnesse	
Plaintiff	First Set of Written Discovery	per the CCP
Plaintiff	Second Set of Written Discovery	per the CCP
c. The following discovery is anticipated (specify):	ssues, including issues regarding the discovery of	electronically stored information, are

Case 3:21-cv-00915-WHO Document 1 Filed 02/05/21 Page 53 of 58 CM-110 CASE NUMBER: PLAINTIFF/PETITIONER: MEGAN RUSH CGC-20-585331 DEFENDANT/RESPONDENT: CHECKR, INC. et al 17. Economic litigation This is a limited civil case (i.e., the amount demanded is \$25,000 or less) and the economic litigation procedures in Code of Civil Procedure sections 90-98 will apply to this case. This is a limited civil case and a motion to withdraw the case from the economic litigation procedures or for additional discovery will be filed (if checked, explain specifically why economic litigation procedures relating to discovery or trial should not apply to this case): 18. Other issues The party or parties request that the following additional matters be considered or determined at the case management conference (specify): 19. Meet and confer The party or parties have met and conferred with all parties on all subjects required by rule 3.724 of the California Rules of Court (if not, explain): On November 19, 2020 this Court continued the Case Management Conference set for December 9, 2020 to January 20, 2021. After meeting and conferring as required by rule 3.724 of the California Rules of Court, the parties agree on the following (specify):

20. Total number of pages attached (if any): 1

I am completely familiar with this case and will be fully prepared to discuss the status of discovery and alternative dispute resolution, as well as other issues raised by this statement, and will possess the authority to enter into stipulations on these issues at the time of the case management conference, including the written authority of the party where required.

Date: January 6, 2020

Devin H. Fok, Esq.	dh/	
(TYPE OR PRINT NAME)	(SIGNATURE OF PARTY OR ATTORNEY)	
(TYPE OR PRINT NAME)	(SIGNATURE OF PARTY OR ATTORNEY)	
	Additional signatures are attached.	

	(gp.); (gp.)		
1	Devin Fok (SBN #256599) devin@devinfoklaw.com		
2	DHF Law, PC		ELECTRONICALLY
3	16 N. Marengo Ave. Suite 403 Pasadena, CA 91101		FILED
4	Ph: (888) 651-6411		Superior Court of California, County of San Francisco
5	Fax: (818) 484-2023		01/07/2021 Clerk of the Court BY: CAROL BALISTRERI
6	Attorneys for Plaintiff		Deputy Clerk
7	SUPERIOR CO	URT OF CALIFORNIA	
8	SAN FRAN	ICISCO COUNTY	
9			
10	MEGAN RUSH, as an individual,		
11	Plaintiff(s),	CASE NO.: CGC-20-58533	1
12	vs.	ATTACHMENT 4B TO C	CASE
13	}	MANAGEMENT STATE	
14	CHECKR, INC., WHOLESALE		
15	SCREENING INC., and DOES 1-10 inclusive,		
	Defendants.		
16)		
17			
18			
19)		
20)		
21			
22	Plaintiff, Megan Rush (hereafter	"Plaintiff"), files her attachme	ent 4B to case
23	management statement filed on January	6 th , 2021 and alleges as follow	vs:
24			
25			
26			
27			
28			
		1	

Attachment 4B to Case Management Statement

ATTACHMENT 4b TO CASE MANAGEMENT STATEMENT

Plaintiff reached a settlement with Defendant Checkr on all her individual causes of action against it. There remains a class action allegation for violation of 15 USC section 1681k(a)(2) against Defendant Wholesale Screening Solutions LLC (hereinafter "WSS") who is currently being served.

Plaintiff and the putative class seek actual damages as well as statutory penalties against WSS for its failure to comply with Federal background check laws by selling consumer criminal history information where there is no final disposition of a criminal charge and with no future court date stated. As a result, an erroneous background check report disclosing a May 7, 2019 misdemeanor theft charge stating that Plaintiff has a warrant for her arrest was issued. In fact, the warrant was recalled on November 12, 2019 and the case was dismissed on the same day. Plaintiff was never prosecuted for the crime. As a result, Plaintiff was never been hired by her prospective employer.

Dated: January 7, 2021 DHF LAW, PC

By: /S/ Devin H. Fok Devin Fok

Attorney for Plaintiff

Page 56 of 58

	POS-010
ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): Devin Fok, 256599 DHF Law, P.C. 234 E. Colorado Blvd., 8th Floor Pasadena, CA 91101 TELEPHONE NO.: 310-430-9933 ATTORNEY FOR (Name): Petitioner	ELECTRONICALLY
SUPERIOR COURT OF CALIFORNIA, COUNTY OF Superior Court of California, San Francisco County 400 McAllister Street San Francisco, CA 94102	Superior Court of California, County of San Francisco 01/13/2021 Clerk of the Court BY: YOLANDA TABO-RAMIRE Deputy Clerk
PLAINTIFF/PETITIONER: Megan Rush, an individual DEFENDANT/RESPONDENT: Wholesale Screening Solutions, LLC, et al	CASE NUMBER: CGC-20-585331
PROOF OF SERVICE OF SUMMONS	Ref. No. or File No.:

- 1. At the time of service I was a citizen of the United States, at least 18 years of age and not a party to this action.
- 2. I served copies of: Summons, INDIVIDUAL AND CLASS COMPLAINT FOR DAMAGES, Exhibit 1, Exhibit 2, Exhibit 3
- 3. a. Party served: Wholesale Screening Solutions, LLC
 - b. Person Served: Rene Nordquist Authorized Agent Person Authorized to Accept Service of Process
- 4. Address where the party was served: 100 Shockoe Slip, 2nd Floor

Richmond, VA 23219

- 5. I served the party
 - a. **by personal service**. I personally delivered the documents listed in item 2 to the party or person authorized to receive service of process for the party (1) on (date): 01/07/2021 (2) at (time): 1:36PM
- 6. The "Notice to the Person Served" (on the summons) was completed as follows:

d. on behalf of:

Wholesale Screening Solutions, LLC under: Other: Limited Liability Company

7. Person who served papers

a. Name:

Michael Beasley

b. Address:

One Legal - P-000618-Sonoma

1400 North McDowell Blvd, Ste 300

Petaluma, CA 94954

- c. Telephone number: 415-491-0606
- d. The fee for service was: \$ 145.00
- e I am:
 - (1) Not a registered California process server.

8. I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct.

Date: 01/08/2021

Michael Beasley
(NAME OF PERSON WHO SERVED PAPERS)

(SIGNATURE)

Code of Civil Procedure, § 417.10

Case 3:21-cv-00915-WHO Document 1 Filed 02/05/21 Page 57 of 58

	CIV-110
STATE BAR NO: 256599	FOR COURT USE ONLY
ATTORNEY OR PARTY WITHOUT ATTORNEY: STATE BAR NO: 256599	
NAME: DEVIN H. FOK FIRM NAME: DHF Law	
STREET ADDRESS: 16 N. Marengo Ave. Suite 403	
CITY: Pasadena STATE: CA ZP	CODE: 91101 ELECTRONICALLY
TELEPHONE NO.: (888) 651-6411 FAX NO.: (818) 484	FILED
E-MAIL ADDRESS: devin@devinfoklaw.com	Superior Court of California,
ATTORNEY FOR (Name): Megan Rush	County of San Francisco
SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN FRANCISCO	01/22/2021
STREET ADDRESS: 400 McAllister St.	Clerk of the Court
MAILING ADDRESS: 400 McAllister St.	BY: VANESSA WU
CITY AND ZIP COOE: San Francisco, CA 94102 BRANCH NAME: Civic Center Courthouse	Deputy Clerk
	- A-1
Plaintiff/Petitioner: Megan Rush	
Defendant/Respondent: Civic Center Courthouse	
REQUEST FOR DISMISSAL	CASE NUMBER: CGC-20-585331
A conformed copy will not be returned by the clerk unless a m	nethod of return is provided with the document.
This form may not be used for dismissal of a derivative action action. (Cal. Rules of Court, rules 3.760 and 3.770.)	or a class action or of any party or cause of action in a class
TO THE CLERK: Please dismiss this action as follows:	
a. (1) X With prejudice (2) Without prejudice	
b. (1) X Complaint (2) Petition	
(3) Cross-complaint filed by (name):	on (date):
(4) Cross-complaint filed by (name):	on (date):
(5) Entire action of all parties and all causes of action	
(6) X Other (specify):* All causes of action against Chec	
(Complete in all cases except family law cases.)	in, inc. only
	for a party in this case. (This information may be obtained from the
clerk. If court fees and costs were waived, the declaration on the	
Date: 01-21-21	
Devin H. Fok	dh2
(TYPE OR PRINT NAME OF X ATTORNEY PARTY WITHOUT ATTORNEY)	(SIGNATURE)
"If dismissal requested is of specified parties only of specified causes of action only,	Attorney or party without attorney for:
or of specified cross-complaints only, so state and identify the parties, causes of action, or cross-complaints to be dismissed.	Plaintiff/Petitioner
TO THE CLERK: Consent to the above dismissal is hereby give	
Date: 01-21-21	
Devin H. Fok	dhL
(TYPE OR PRINT NAME OF X ATTORNEY PARTY WITHOUT ATTORNEY)	(SIGNOTURE)
** If a cross-complaint - or Response (Family Law) seeking affirmative	Attorney or party without attorney for:
relief is on file, the attorney for cross-complainant (respondent) must sign this consent if required by Code of Civil Procedure section 581 (i) or (j).	Plaintiff/Petitioner Defendant/Respondent Cross Complainant
(To be completed by clerk)	DISMISSAL ENTERED
4. Dismissal entered as requested on (date):	01/22/2021
	as to only (name): By: VANESSA WU
6. Dismissal not entered as requested for the following reason.	Donuty Clork
7. a. Attorney or party without attorney notified on (date):	
 Attorney or party without attorney not notified. Filing party 	arty failed to provide
a copy to be conformed means to reti	um conformed copy
Date: Clerk, by	Deputy Page 1 of 2

Case 3:21-cv-00915-WHO Document 1 Filed 02/05/21 Page 58 of 58

Plaintiff/Petitioner: Megan Rush		CASE NUMBER: CGC-20-585331
Defendant/Respondent: Civic Center Cour	thouse	23 23 3333

COURT'S RECOVERY OF WAIVED COURT FEES AND COSTS

If a party whose court fees and costs were initially waived has recovered or will recover \$10,000 or more in value by way of settlement, compromise, arbitration award, mediation settlement, or other means, the court has a statutory lien on that recovery. The court may refuse to dismiss the case until the lien is satisfied. (Gov. Code, § 68637.)

Declaration Concerning Waived Court Fees

1.	The court waived court fees and costs in this action for (name):		
2.	The person named in item 1 is (check one below):		
	a not recovering anything of value by this action.		
	b. recovering less than \$10,000 in value by this action.		
	c. recovering \$10,000 or more in value by this action. (If item 2c is checked, item 3 must be completed.)		
3.	All court fees and court costs that were waived in this action have been paid to the court (check one):	Yes	No
١d	declare under penalty of perjury under the laws of the State of California that the information above is true and corre	∍ct.	
Da	ate:		
70			
(TY	YPE OR PRINT NAME OF ATTORNEY PARTY MAKING DECLARATION) (SIGNATURE)		

CIV-110